

Forum Lesson 47

Communication and Conflict

Discussion Questions

1. What stood out the most to you in this video?

2. *"But in fact God has placed the parts in the body, every one of them, just as he wanted them to be."* 1 Corinthians 12:18. How does this relate to a team at work? Are certain personalities more important than others on the team?

3. Rick and Holly talk about being "self-aware". Jesus teaches on this in Matthew 7:4. *"How can you say to your brother, 'Let me take the speck out of your eye,' when all the time there is a plank in your own eye?"* What does this passage teach about our conversations with others?

4. Anger and Conflict are not synonymous. Why might we experience or anticipate these to go together? What might our response to conflict look like? (Read Proverbs 15:1)

5. What is the goal of entering into conflict? For reference: Brothers and sisters, if someone is caught in a sin, you who live by the Spirit should restore that person gently. But watch yourselves, or you also may be tempted.' Galatians 6:1

Application



6. Is there a conflict you're avoiding at work? Based on the Scriptures covered in this discussion guide, pray over how you will approach it this week. Holly suggests gaining clarity on the facts, stating how you interpreted the situation, how you felt, and scheduling a follow up to determine if it has been resolved.

7. If there is not a pending conflict, where can you be more "curious" about a teammate, customer, or vendor to foster better communication in your workplace?

Going Deeper

This section is an extension of the above materials and is designed to give you a deeper study/devotion on your own. The Bible is the best resource that can be used to guide our personal and business lives in order to glorify God. In this segment you will be provided a scripture and then you are to relate in your own words what it means to you and how to apply it to your work.

8. Read 1 Corinthians 12:12-27. Think about your work team, or the network you surround yourself with. What different "body parts" or personalities do you notice? Do they complement each other?

- Examine your personality (there are many personality assessments online if you would like some insight) and note down the people around you. You may need to share your insight and encourage someone, or you may need to expand your network.
- Spend some time in reflection and prayer.