

Appreciating Others at Work

Video Notes

Discussion Questions

1. What are your takeaways from this video?

2. What is the answer to Rick's question, "Who do you struggle to appreciate the most?"

- a. How frequently do you tend to love yourself more than you do others?

b. **Customers:** Colossians 3:17 *“And whatever you do, whether in word or deed, do it all in the name of the Lord Jesus, giving thanks to God the Father through him.”*

- How likely are you to help a customer in a sacrificial way like the mechanic from Dollywood? If so, what would be your motivation?

- How do you feel about the customer service training you have received in the past? Is it God honoring?

c. **Vendors:** Proverbs 3:27-28 *“Do not withhold good from those to whom it is due, when it is within your power to act. Do not say to your neighbor, ‘Come back tomorrow and I’ll give it to you’ – when you already have it with you.”*

- What is your company’s philosophy on paying vendors? How do you suspect your vendors feel about the way they are treated by your organization?

d. **Employers:** Colossians 3:22 *“Slaves, obey your earthly masters in everything; and do it not only when their eye is on you and to curry their favor, but with sincerity of heart and reverence for the Lord.”* If you are an employee, how well do you show respect to your employer? What kind of loyalty do you have for them? How might showing respect for your employer reveal reverence for the Lord?

e. **Peers and Competitors:** Leviticus 19:16-18 *“Do not go about spreading slander among your people. Do not do anything that endangers your neighbor’s life... Do not hate a fellow Israelite in your heart. Rebuke your neighbor frankly so you will not share in their guilt. Do not seek revenge or bear a grudge against anyone among your people, but love your neighbor as yourself...”*

- If a group of people were outside your business or **your home** and they were protesting against what you stood for and believed in, would you feed them or give them something to drink?

- What about your competitors, do you slander them or their product/service to your customers? What would be an appropriate way to work with competitors?

f. **Employees:** 1 Peter 5:2-3 *“Be shepherds of God’s flock that is under your care, watching over them – not because you must, but because you are willing, as God wants you to be; not pursuing dishonest gain, but eager to serve; not lording it over those entrusted to you, but being examples to the flock.”*

- Do you treat your employees like your flock or like Rick’s friend Phil, as a tyrant without dignity and respect?

- Do you serve your employees now? How do you do that?

- If you are like Phil and don’t serve them now, what would it look like to start?

Going Deeper

This section is an extension of the above materials and is designed for a deeper study/devotion on your own. The Bible is the best resource that can be used to guide our personal and business lives in order to glorify God. In this segment, you will be provided a scripture and then you are to indicate either: (1) *how to* use it as a guide in appreciating others in your business practices, or (2) *how it has* you already practicing it by giving an example.

Thessalonians 1:2 (ESV) *“We give thanks to God always for all of you, constantly mentioning you in our prayers,”*

Hebrews 13:17 (ESV) *“Obey your leaders and submit to them, for they are keeping watch over your souls, as those who will have to give an account. Let them do this with joy and not with groaning, for that would be of no advantage to you.”*

Jeremiah 3:15 (ESV) *“And I will give you shepherds after my own heart, who will feed you with knowledge and understanding.”*

1 Thessalonians 5:12-13 (ESV) *“We ask you, brothers, to respect those who labor among you and are over you in the Lord and admonish you, and to esteem them very highly in love because of their work. Be at peace among yourselves.”*

Hebrews 13:7 (ESV) *“Remember your leaders, those who spoke to you the word of God. Consider the outcome of their way of life, and imitate their faith.”*

Ephesians 4:25 (ESV) *“Therefore, having put away falsehood, let each one of you speak the truth with his neighbor, for we are members one of another.”*
